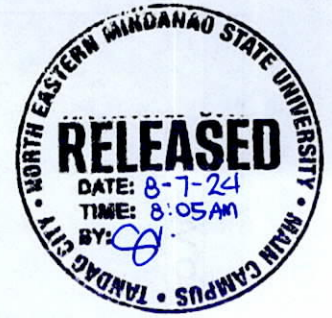




Republic of the Philippines
North Eastern Mindanao State University



MEMORANDUM FROM THE OFFICE OF THE PRESIDENT
No. 0008, s. 2024

To: PRESIDENT, VICE PRESIDENTS, LEGAL OFFICER, HRMO III
Committee on Anti-Red Tape

Date: August 6, 2024

SUBJECT: PARTICIPATION IN AN ORIENTATION ON THE PROVISIONS OF
REPUBLIC ACT 11032 OR THE EASE OF DOING BUSINESS LAW
AND THE ARTA COMPLIANCES

Greetings of peace and solidarity.

Pursuant to Section 17 of Republic Act (R.A.) No. 11032 or the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018," the ARTA is mandated to implement and oversee a national policy on anti-red tape and ease of doing business, and monitor and evaluate the compliance of agencies covered under Section 3 of the same Act.

Relative to this mandate, the Authority received letters from agencies requesting an orientation on the ARTA Compliances to wit:

- Salient Provisions of Republic Act No. 11032
- Memorandum Circular No. 2023-008 series of 2023 (Amendment on Certain Provisions of Anti-Red Tape Authority Memorandum Circular No. 2020-07 dated 30 September 2020 pertaining to the Guidelines on the Designation of a Committee on Anti-Red Tape)
- Memorandum Circulars No. 2019-002 and 2019-002-A series of 2019 (Guidelines on The Implementation of the Citizen's Charter in Compliance with Republic Act No. 11032, Otherwise Known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018)
- Memorandum Circular No. 2021-09 series of 2021 (Whole-Of-Government Reengineering Manual)
- Memorandum Circular No. 2022-02 series of 2022 (Zero Backlog Program)
- Complaints Handling
- Memorandum Circular No. 2023-04 series of 2023 (Report Card Survey 2.0)
- Memorandum Circular No. 2023-05 series of 2023 (Client Satisfaction Measurement)
- Memorandum Circular No. 2022-06 Series of 2022 (National Policy on Regulatory Management System)

As the University's Committee on Anti-Red Tape (CART), you are hereby informed to attend the Orientation on the Provisions of R.A. 11032 and the ARTA Compliances scheduled on 12 August 2024 (Monday) from 08:00 AM – 5:00 PM via Zoom teleconferencing platform.

The main objective of this activity is to provide agencies with a comprehensive orientation on the law's key provisions, its Implementing Rules and Regulations (IRR), and the various issuances of the Authority. Furthermore, it aims to empower agencies with the knowledge and tools necessary to enhance their compliance with the Authority's legal requirements and directives.



Republic of the Philippines
North Eastern Mindanao State University

You may register in advance for the said orientation through the link:
<https://tinyurl.com/ARTA2024Orientation>

Your immediate and affirmative response to this endeavor will be highly appreciated.
Kindly input your information for confirmation of attendance on or before 06 August 2024, Tuesday, through the link provided above.

For concerns and/or clarifications, you may contact our Program Officer, Mr. Cyrel A. Zorca, via email at cmeo-b@arta.gov.ph or via ARTA Trunkline at 1-ARTA (1-2782) loc 1029 or 8478-5091.

Thank you. Padayon sap ag-ALPAS NEMSU!

For the grassroots and in the spirit of vibrant leadership,



NEMESIO G. LOAYON
SUC President III

Enc.: Indicative Program
Invitation Letter



ARTA
ANTI-RED TAPE AUTHORITY
OFFICE OF THE PRESIDENT



ONLINE GENERAL ORIENTATION ON REPUBLIC ACT NO. 11032 OR THE EASE OF DOING BUSINESS AND EFFICIENT GOVERNMENT SERVICE DELIVERY ACT OF 2018 AND OTHER ARTA COMPLIANCE REQUIREMENTS

12 August 2024 | 8 AM to 5 PM

INDICATIVE PROGRAM

TIME	TOPIC/SESSION	RESOURCE PERSON
08:00 am – 08:30 am	Opening Program Welcoming Remarks	
08:30am – 09:00am	Salient Features of the Republic Act No. 11032	Atty. Rose Shahanna G. Vargas Attorney III Legal Division
09:00 am – 09:30 am	Committee on Anti-Red Tape (CART)	Juica Cresencia Dayrit Project Development Officer I BRO – Division A
09:30 am – 10:00 am	National Policy on Regulatory Management System	Lance Cristopher Bisda Program Officer BRO – Division A
10:00 am – 10:10 am	Break	
10:10 am – 10:50 am	Whole-of- Government (WOG) Reengineering Plan	Zenaida Valdez-Mataverde Division Chief CME0 - Division D
10:50 am – 11:20 am	Zero Backlog Program (ZBP)	Paul Erwen Parreño Division Chief Doing Business Division
11:20 am – 12:00 nn	Open Forum	
12:00 nn – 01:00 pm	Lunch Break	
01:00 pm – 01:30 pm	Handling Complaints	Rudyard Dominick M. Hipe Project Development Officer IV Public Assistance Division
01:30 pm – 02:00 pm	Harmonized Client Satisfaction Measurement (CSM) Guidelines	Hanna Marie P. Baroy Project Development Officer II CME0 - Division B
02:00 pm – 03:00 pm	Citizen’s Charter	Darrel Jaime A. Magno Project Development Officer II CME0 - Division B
03:00 pm – 03:10 pm	Break	
03:10 pm – 03:30 pm	Report Card Survey 2.0	Zyra DL. Argañoza Project Development Officer II CME0 - Division A
03:30 pm – 04:00 pm	Open Forum	
04:00 pm – 04:05 pm	Photo Opportunity	
04:05 pm – 04:15 pm	Closing Remarks	

SMARTER INITIATIVES. BETTER PHILIPPINES.

4th & 5th Floor NFA Bldg, NFA Compound, Visayas Ave.,
Brgy. Vasra, Diliman, Quezon City 1128

info@arta.gov.ph
odg@arta.gov.ph
complaints@arta.gov.ph

www.arta.gov.ph

Anti-Red Tape Authority

1-2782 (ARTA)
8888 (Citizens' Complaint Center)



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LIST OF PARTICIPANTS



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ARTA
ANTI-RED TAPE AUTHORITY
OFFICE OF THE PRESIDENT



LIST OF INVITEES

No.	National Government Agencies (NGAs)
1	Land Transportation Office
2	DA- Agricultural Training Institute
3	Construction Industry Authority of the Philippines
4	Bureau of Communications Services
5	Bureau of Corrections
6	Bureau of the Treasury
7	Department of Foreign Affairs
8	Department of Justice
9	Land Registration Authority
10	Philippine Drug Enforcement Agency
11	Philippine Statistics Authority
12	Public Attorney's Office
13	Bureau of Internal Revenue – Regional Office Cebu
14	Bureau of Customs - Cebu
15	Philippine Statistics Authority - Davao
State Universities and Colleges (SUCs)	
16	University of Rizal System - Main
17	Kalinga State University
18	Eastern Visayas State University
19	Mindanao State University
20	North Eastern Mindanao State University
21	Northwest Samar State University
22	J.H. Cerilles State College
Government-Owned and Controlled Corporations (GOCCs)	
23	Bangko Sentral ng Pilipinas
24	PEA Tollway Corporation
25	Philippine Tax Academy
26	Radio Philippines Network
27	Toll Regulatory Board
28	Tourism Infrastructure & Enterprise Zone Authority (formerly PTA)
29	San Miguel Officers Corp. Inc.
30	National Resources Development Corporation
31	Philippine Aerospace Development Corporation
32	Philippine Coconut Authority
33	Social Security System - Davao
34	National Housing Authority
35	LBP Resources and Development Corporation

SMARTER INITIATIVES. BETTER PHILIPPINES.

4th & 5th Floor NFA Bldg, NFA Compound, Visayas Ave.,
Brgy. Vasra, Diliman, Quezon City 1128

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odg@arta.gov.ph
complaints@arta.gov.ph

www.arta.gov.ph

Anti-Red Tape Authority

1-2782 (ARTA)
8888 (Citizens' Complaint Center)

Government Hospitals	
36	Adela Serra Ty Memorial Medical Center
37	Basilan General Hospital
38	Jose N. Rodriguez Memorial Hospital
39	Far North Luzon General Hospital and Training Center
40	Maria L. Eleazar Memorial District Hospital
41	Philippine Heart Center
42	Sulu Sanitarium and General Hospital
Water Districts (WD)	
43	Trece Martires City Water District
Local Government Units (LGUs)	
44	Alcantara, Romblon
45	Alcoy, Cebu
46	Aroroy, Masbate
47	Bato, Camarines Sur
48	Bayawan, Negros Oriental
49	Binuangan, Misamis Oriental
50	Borbon, Cebu
51	Buhi Camarines Sur
52	Calabanga, Camarines Sur
53	Calbayog, Samar
54	Camalig, Albay
55	Candelaria, Quezon
56	Carmen, Surigao del Sur
57	Claveria, Cagayan
58	Concepcion, Iloilo
59	Concepcion, Romblon
60	Del Gallego, Camarines Sur
61	Dimataling, Zamboanga del Sur
62	Diplahan, Zamboanga Sibugay
63	Dolores, Eastern Samar
64	Dupax del Norte, Nueva Vizcaya
65	Dupax Del Sur, Nueva Vizcaya
66	El Nido, Palawan
67	Escalante, Negros Occidental
68	Iriga, Camarines Sur
69	Jose Abad Santos, Davao Occidental
70	Kabacan, North Cotabato
71	Kalamansig, Sultan Kudarat

72	Lakewood, Zamboanga del Sur
73	Lapu-Lapu, Cebu
74	Lemery, Batangas
75	Libmanan, Camarines Sur
76	Lupi, Camarines Sur
77	MacArthur, Leyte
78	Madrid, Surigao del Sur
79	Magarao , Camarines Sur
80	Magsaysay, Davao del Sur
81	Minalabac, Camarines Sur
82	Nasipit, Agusan del Norte
83	New Washington, Aklan
84	Pambujan, Northern Samar
85	Pastrana, Leyte
86	Presentacion, Camarines Sur
87	Provincial Government of Agusan del Sur
88	Provincial Government of Bataan
89	Provincial Government of Camarines Sur
90	Provincial Government of Negros Occidental
91	Provincial Government of Oriental Mindoro
92	Provincial Government of Romblon
93	Provincial Government of Tarlac
94	Sagñay, Camarines Sur
95	Saint Bernard, Southern Leyte
96	San Isidro, Surigao del Norte
97	Santander, Cebu
98	Sindangan, Zamboanga del Norte
99	Talipao, Sulu
100	Tampakan, South Cotabato
101	Tinambac Camarines Sur
102	Tuy, Batangas
103	Valencia, Negros Occidental



Mick Mars Silvano <mmpsilvano@nemsu.edu.ph>

Fwd: [ADVANCE NOTICE] INVITATION FOR AN ORIENTATION ON THE PROVISIONS OF REPUBLIC ACT 11032 OR THE EASE OF DOING BUSINESS LAW AND THE ARTA COMPLIANCES

1 message

Abundio Miralles <acmiralles@nemsu.edu.ph>
To: mmpsilvano@nemsu.edu.ph

Tue, Aug 6, 2024 at 3:31 PM

----- Forwarded message -----

From: **Compliance Monitoring and Evaluation Office** <compliance@arta.gov.ph>

Date: Tue, Aug 6, 2024, 3:20 PM

Subject: [ADVANCE NOTICE] INVITATION FOR AN ORIENTATION ON THE PROVISIONS OF REPUBLIC ACT 11032 OR THE EASE OF DOING BUSINESS LAW AND THE ARTA COMPLIANCES

To: acmiralles@nemsu.edu.ph <acmiralles@nemsu.edu.ph>

Cc: Hanna Marie P. Baroy <HannaMarieBaroy@arta.gov.ph>, Cyrel A. Zorca <cyrelzorca@arta.gov.ph>

22 July 2024

(Please see attached distribution list)

ATTENTION : HEADS AND MEMBERS OF THE COMMITTEE ON ANTI-RED TAPE

SUBJECT INVITATION FOR AN ORIENTATION ON THE PROVISIONS OF REPUBLIC ACT 11032 OR THE EASE OF DOING BUSINESS LAW AND THE ARTA COMPLIANCES

Dear **Sirs/Mesdames:**

Greetings from the Anti-Red Tape Authority (ARTA)!

Pursuant to Section 17 of Republic Act (R.A.) No. 11032 or the "*Ease of Doing Business and Efficient Government Service Delivery Act of 2018*," the ARTA is mandated to implement and oversee a national policy on anti-red tape and ease of doing business and monitor and evaluate the compliance of agencies covered under Section 3 of the same Act.

Relative to this mandate, the Authority received letters from agencies requesting for an orientation on the ARTA Compliances to wit:

- Salient Provisions of the **Republic Act No. 11032**
- **Memorandum Circular No. 2023-008 series of 2023** (Amendment on Certain Provisions of Anti-Red Tape Authority Memorandum Circular No. 2020-07 dated 30 September 2020 pertaining to the Guidelines on the Designation of a Committee on Anti-Red Tape)

- **Memorandum Circulars No. 2019-002 and 2019-002-A series of 2019** (Guidelines on The Implementation of the Citizen's Charter in Compliance with Republic Act No. 11032, Otherwise Known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018)

- **Memorandum Circular No. 2021-09 series of 2021** (Whole-Of-Government Reengineering Manual)

- **Memorandum Circular No. 2022-02 series of 2022** (Zero Backlog Program)

- **Complaints Handling**

- **Memorandum Circular No. 2023-04 series of 2023** (Report Card Survey 2.0)

- **Memorandum Circular No. 2023-05 series of 2023** (Client Satisfaction Measurement)

- **Memorandum Circular No. 2022-06 Series of 2022** (National Policy on Regulatory Management System)

With this, the Authority would like to invite you and/or your representative/s to attend the Orientation on the Provisions of R.A. 11032 and the ARTA Compliances scheduled on **12 August 2024 (Monday), 08:00 AM – 5:00 PM** via Zoom teleconferencing Platform.

The main objective of this activity is to provide agencies with a comprehensive orientation on the key provisions of the law, its Implementing Rules and Regulations (IRR), and the various issuances of the Authority. Furthermore, it aims to empower agencies with the knowledge and tools necessary to enhance their compliance with the legal requirements and directives set forth by the Authority.

You may register in advance for the said orientation through the link: <https://tinyurl.com/ARTA2024Orientation> or you may scan the QR code below:



Furthermore, your agency has been allotted two (2) slots on the Zoom platform. We strongly recommend that your agency's Committee on Anti-Red Tape (CART) participate in this event.

Your immediate and affirmative response to this endeavor will be highly appreciated. Kindly input your information for confirmation of attendance on or before **06 August 2024, Tuesday**, through the link provided above.

For concerns and/or clarifications, you may reach out to our Program Officer, Mr. Cyrel A. Zorca via email at cmeo-b@arta.gov.ph or via ARTA Trunkline at **1-ARTA (1-2782) loc 1029** or on **8478-5091**.

Thank you.

Respectfully,



Compliance Monitoring and Evaluation Office

ANTI-RED TAPE AUTHORITY

4th & 5th Floor, NFA Building, NFA Compound
Visayas Avenue, Brgy. Vasra, Diliman, Quezon City

www.arta.gov.ph



Your feedback matters to us. Let us know what you think thru this link:

<http://tinyurl.com/2024ARTACMEOCSS>

8 attachments



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List of Invitees (1).pdf
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